

LGT Capital Partners Annual Investor Conference  
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# The Next Chapter of AI

## Building the New Architecture of Scale

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Transformation

AI is redefining how organizations scale  
shifting from people and processes to  
people plus digital labor

## Why This Conversation Matters Now

2026 is the first moment when enterprise-grade intelligence, not just information, becomes available on tap

**Information**

**Automation**

**Intelligence**



# AI's Inflection Point: Balancing Innovation and Systemic Risks



## Behavioural economics

### How can we tell good AI from bad?

More lessons from the jagged frontiers of new technology

MARCH 18, 2026

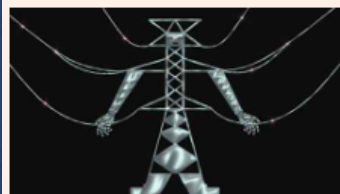


## Work & Careers

### The perils of using AI when recruiting

Companies are using chatbots to research candidates — but convenience comes with risks

DECEMBER 10, 2025



## Artificial intelligence

### Power failure could undermine America's AI ambitions

Spiralling electricity demand threatens to hold the US back in its technological race with China

FEBRUARY 27, 2026

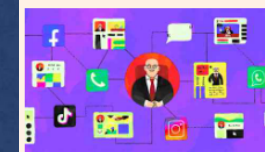


## The World 2026

### AI's impact on jobs is set to become more pronounced

Concerns that the plight of recent graduates will worsen are growing

JANUARY 19, 2026



## Personal Finance

### Inside the elaborate online world of computer-generated scams

The rise of AI has helped scammers build intricate networks of fake news and investment advice — with the aim to swindle customers out of millions

FEBRUARY 28, 2026

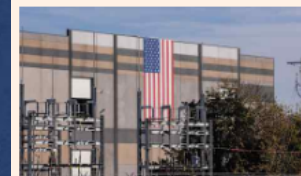


## Global inequality

### AI risks widening global wealth gap, WTO warns

Poorer countries need to be able to share benefits of artificial intelligence, report says

SEPTEMBER 17, 2025



## Corporate bonds

### Big Tech's borrowing spree raises fears of AI risks in US bond market

So-called hyperscalers set to dominate American investment-grade corporate credit

JANUARY 27, 2026



## Artificial intelligence

### Stop ignoring AI risks in finance, MPs tell UK regulators

Treasury committee urges watchdogs and Treasury to take more 'proactive' approach





JANUARY 20, 2026

# The capacity gap

Human capacity is flat  
Demand for productivity is rising



# from Information Work to Intelligence Work

	The Era of Information Work (today)	The Era of Intelligence Work (tomorrow)
	Democratized information	Democratized expertise
	Consumption tax on workers	Delegation tax on workers
	Meetings = information exchange	Meetings = value creation
	Command-based relationship with technology	Conversation-based relationship with technology

the shift from consuming information to delegating and orchestrating expertise

# A new blueprint: the Emerging Frontier Firm

1

Intelligence is now on  
tap

2

Human-agent team is  
the new unit of  
productivity

3

Every employee  
becomes an agent boss

# Journey to the Frontier Firm - the three phases of maturity

## Phase 1

Human with assistant



Every employee has an AI assistant that helps them work better and faster

## Phase 2

Human-led agents



Agents join teams as "digital colleagues," taking on specific tasks at human direction

## Phase 3

Human-led, agent-operated



Humans set direction and agents run entire business processes and workflows, checking in as needed

# The New Work Chart

## Org charts

### Classig org chart

- Organized by specialized human expertise separated in functions



## Work charts

### Hollywood model

- Organized by jobs to be done



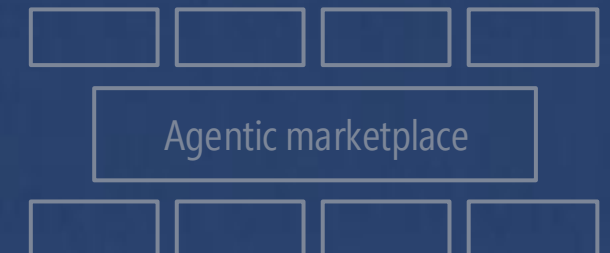
### Human-first + Agents-first model

- Organized by division of labour across humans + agents



### Agentic marketplace model

- Organized by domain expertise with agent trading enabled





# Humans are the control system, not the workflow



## Humans shape:

- Intent,
- Governance
- Judgment
- Learning
- Culture
- Strategic direction

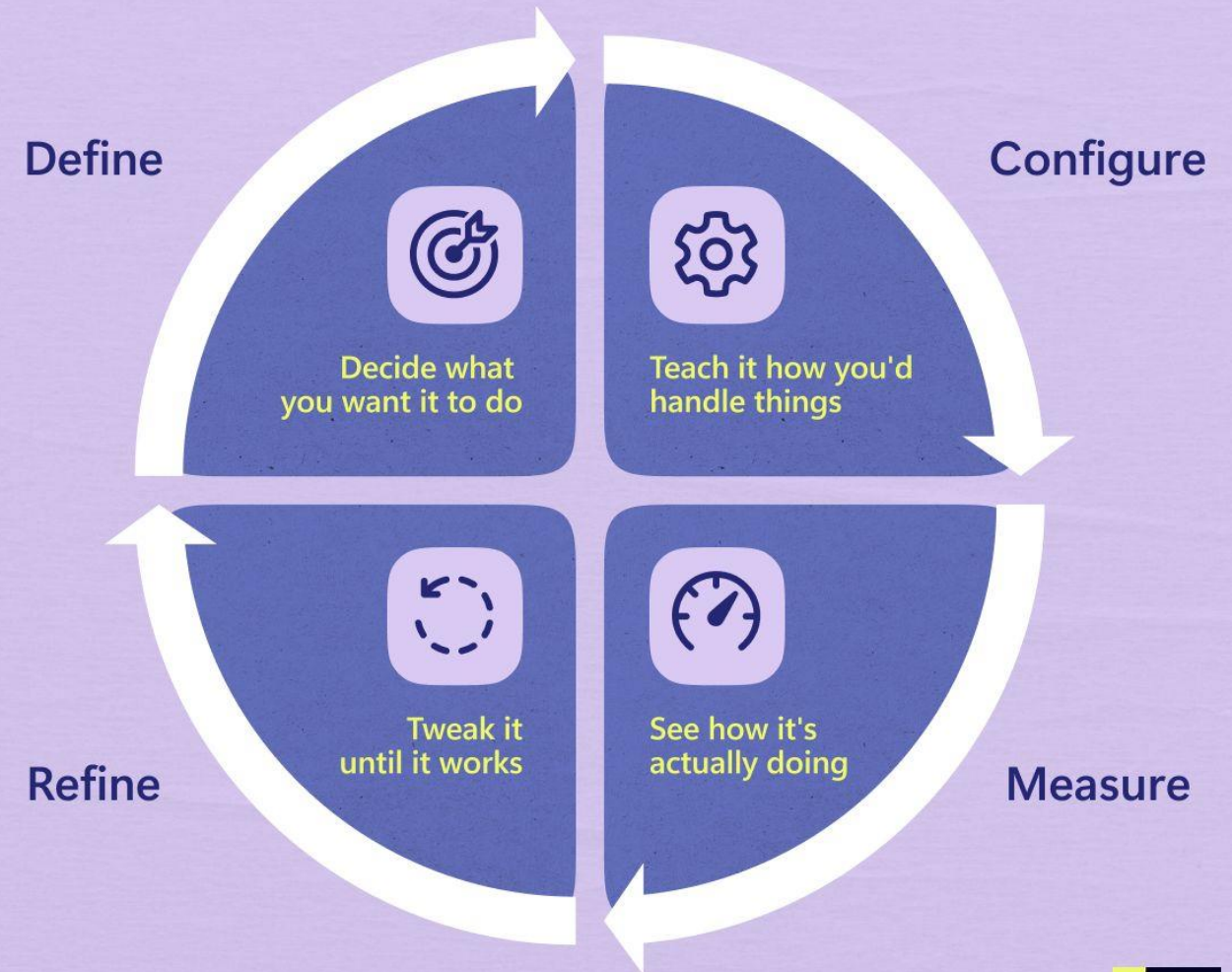
## Agents handle:

- Execution
- Optimization
- Scale
- Routine decision-making

# Every Employee Becomes an Agent Boss

## Humans will own the workflow

By defining, configuring, and refining AI systems, Frontier Professionals turn domain expertise into real-world impact.

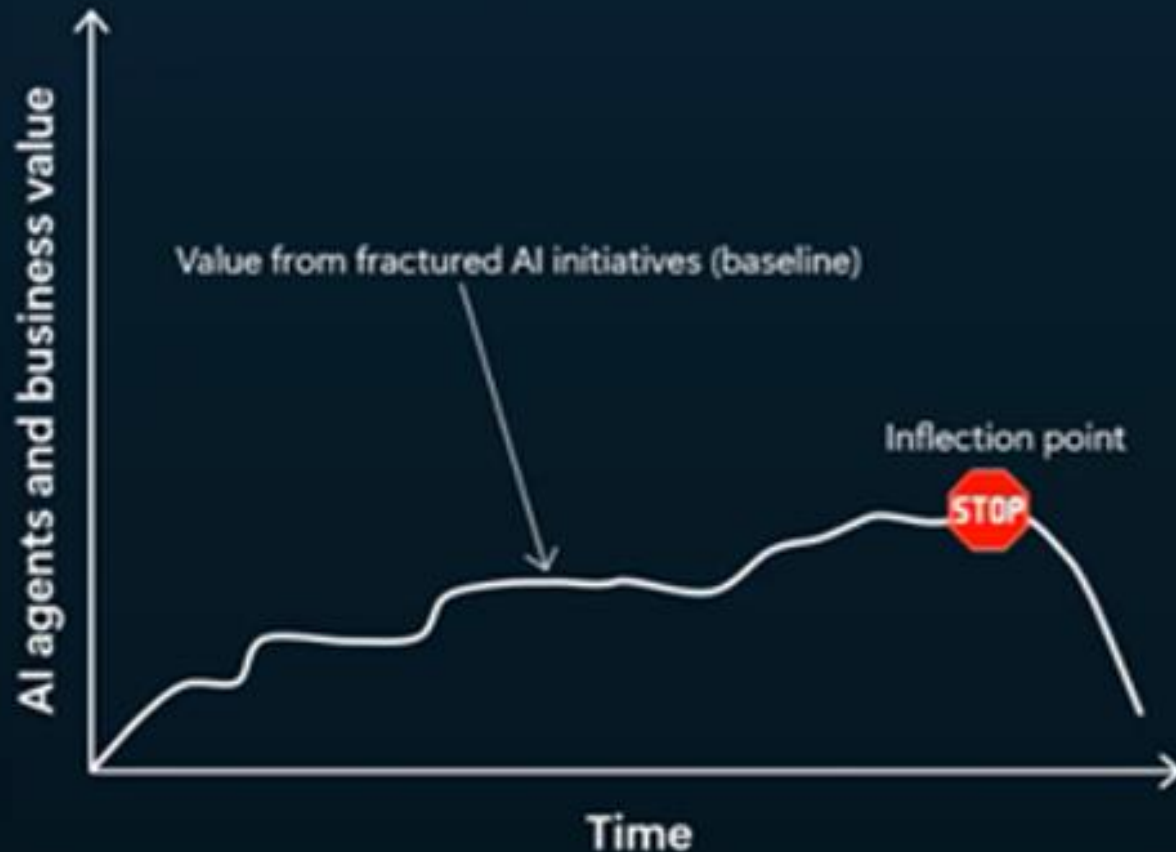


# Where value really comes from: operating model redesign

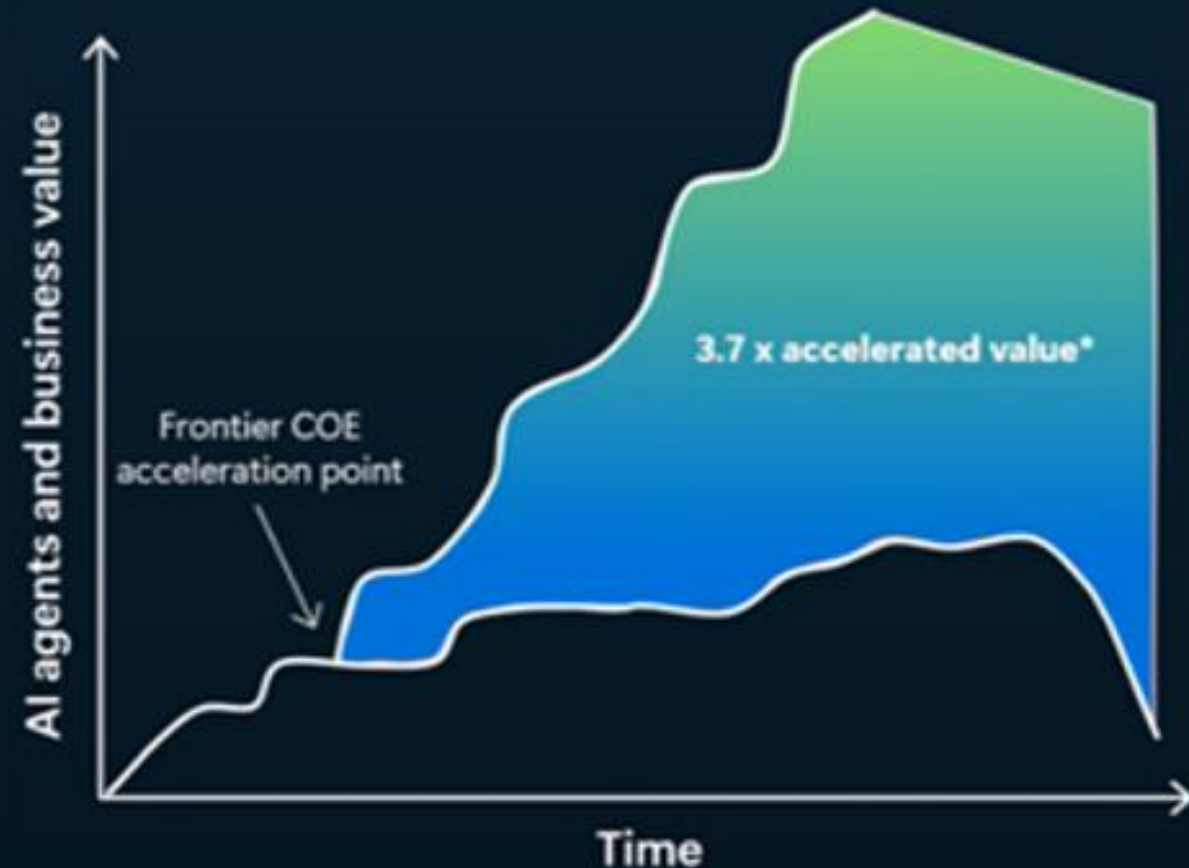
Fragmented AI initiatives create local wins but no enterprise value

A structured AI operating model accelerates value realization

Limited impact from fractured AI initiatives



Frontier COE unlocks and accelerates business value



# What makes up AI Readiness?

## Technology Readiness

Essential developing and scaling AI technologies and applications to support critical business activities and workflows



GenAI Models



Cloud and Hosting



GenAI Applications



Data



Integration



InfoSec

AI  
Readiness

## Organizational Readiness

Essential for deployment and adoption and alignment of initiatives to a unified future state ambition and roadmap



Business Strategy



Organization and Culture



AI Strategy and Experience



AI Governance

Readiness is the integration of data, security, governance, and operating model

# The New AI Risk Landscape



80%

of leaders cited leakage of sensitive data as their main concern

Data oversharing and leakage

88%

of organizations are concerned about indirect prompt injection attacks

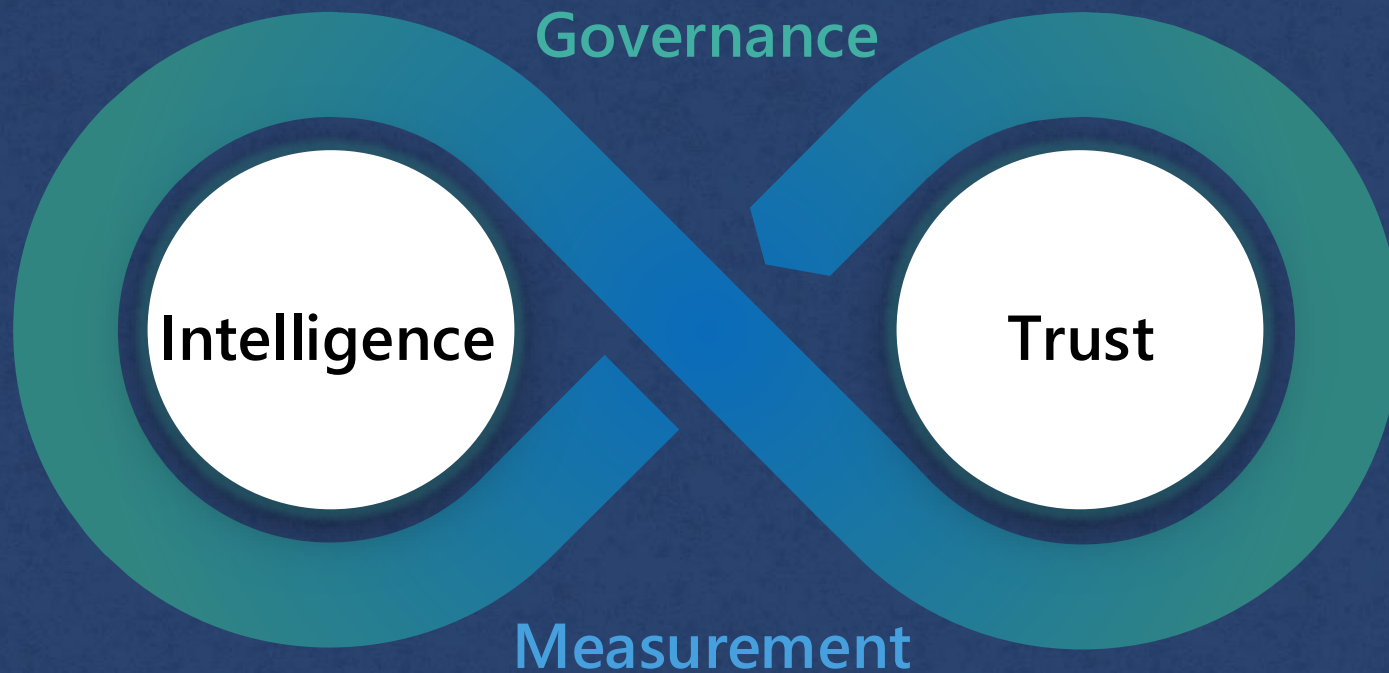
Emerging AI threats and vulnerabilities

55%

of leaders lack understanding of how AI is and will be regulated and are seeking guidance

Regulatory compliance

# Trust as the Architecture of Investing



## What Boards Should Ask

1. Where is AI used?
2. How is it governed?
3. How is data protected?
4. How is value measured?
5. Who is accountable?

# Defining the Frontier Firms



**Intelligence**

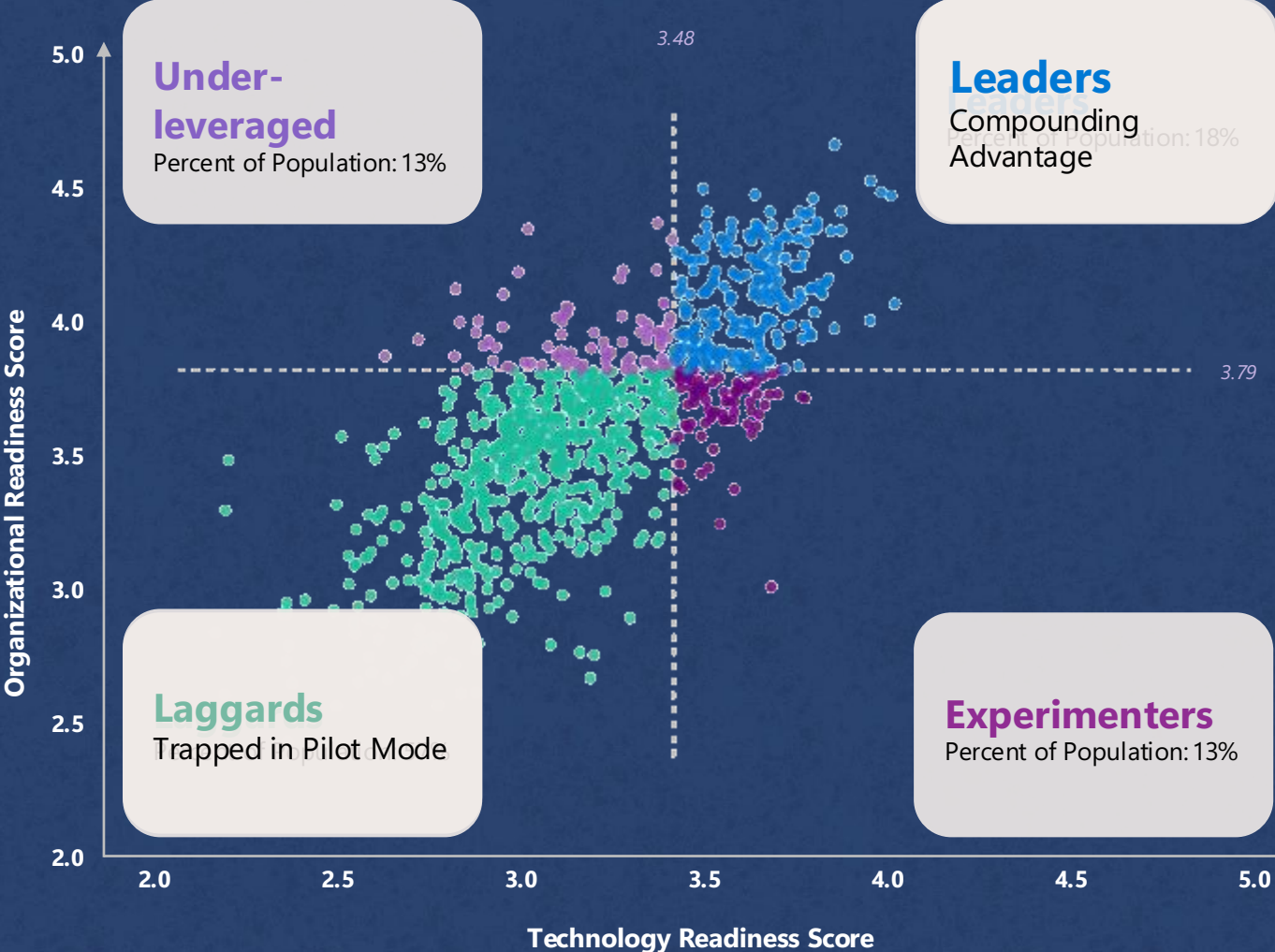


**Trust**



**Governance**

# The investor lens: a growing divide in performance



# Frontier Firms are emerging



## Customer experience

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Achieved 55% reduction in patient wait times

Gained 200 extra hours of room capacity

Streamlined ER operations



## Business processes

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Increased cleared automatic payments by 50%

230K hours saved per year from more efficient process

Reduced training time from 2 weeks to 2 days



## Innovation

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Ability to simulate and predict material behaviors

Accelerated discovery of new materials (years to 80h)

Up to 70% reduction in battery reliance on lithium

# The Investor Lens: What to Look For



Data and Security architecture



Governance maturity



Agentic workflows in production  
to scale intelligence



Value measurement discipline

AI is redefining how organizations scale  
shifting from people and processes to  
people plus digital labor

... but

Intelligence without trust and human judgment  
doesn't work

# Thank you

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